

#### Cunningham Downs Village

# Factsheet for loan-licence or loan-lease retirement village

Under the *Retirement Villages Act 1986*, all retirement villages operating in Victoria must give this factsheet to a retiree (or anyone acting on their behalf) within seven days of a request, and include it in any marketing material provided to them and intended to promote a particular village.

Make sure you read and understand each section of this document before you sign a contract to live in this village.

Consumer Affairs Victoria suggests that before you decide whether to live in a retirement village, you should:

- seek independent advice about the retirement village contract there are different types of contract and they can be complex
- find out the financial commitments involved in particular, you should understand and consider entry costs, ongoing charges and financial liabilities on permanent departure (covered in sections 9 and 10 of this document)
- consider what questions to ask the village manager before signing a contract
- consider whether retirement village living provides the lifestyle that is right for you.
- review the Guide to choosing and living in a retirement village

The Guide and other general information about retirement living is available on Consumer Affairs Victoria's website at: www.consumer.vic.gov.au/housing/retirement-villages

## All amounts in this factsheet are GST-inclusive, unless stated otherwise where that is permitted by law.

#### 1. Location

Name and address of retirement	Cunningham Downs Village
village:	Mount Terrick Road Echuca 3564

#### 2. Ownership

2.1	Name and address of the owner of the land on which the retirement village facilities are located (company /organisation/owners corporation):	Echuca Benevolent Society Inc. 21 Hartshorn Drive Echuca Vic. 3564
2.2	Year construction started:	2004

#### 3. Management

3.1	•	Name of company or or organisation that manages the retirement village:	Echuca Benevolent Society Inc. T/as Echuca Community for the Aged
	•	ABN:	20 851 915 039
	•	Address:	21 Hartshorn Drive Echuca Vic 3564
	•	Telephone number:	(03) 5480 5000
	•	Date company or organisation became manager:	18 June 2004
3.2	of	there an onsite representative the manager available for sidents?	🖂 Yes 🗌 No
		yes, the onsite representative available on these days:	<ul> <li>Monday from 8.30 am to 4.30 pm</li> <li>Tuesday from 8.30 am to 4.30 pm</li> <li>Wednesday from 8.30 am to 4.30 pm</li> <li>Thursday from 8.30 am to 4.30 pm</li> <li>Friday from 8.30 am to 4.30 pm</li> </ul>

#### 4. Nature of ownership or tenure

Resident ownership or tenure of the units in the village is:

• Licence (non-owner resident)

#### 5. Number and size of residential options

5.1	Number of units by accommodation type:	<ul><li> 50 two-bedroom units</li><li> 45 three-bedroom units</li></ul>
5.2	Garages, carports or carparks:	<ul> <li>Each unit has its own garage or carport</li> <li>attached to the unit</li> <li>separate from the unit.</li> </ul>
		<ul> <li>Each unit has its own car park space</li> <li>adjacent to the unit</li> <li>separate from the unit.</li> </ul>
		General car parking is available in the village for residents and visitors.
		Other (specify):
		No garages, carports or car parking are provided.

#### 6. Planning and development

Has planning permission been	🖂 Yes 🗌 No
granted for further development of	
the village?	

Note: See the notice at the end of this factsheet regarding inspection of the permission document.

### 7. Facilities onsite at the village

7.1 The following facilities are available to residents as at the date of this statement.		
	is not funded from the recurrent scess, a list is attached with the de	service charge paid by residents or etails.
<ul> <li>Activities or games room</li> <li>Arts and crafts room</li> <li>Auditorium</li> <li>BBQ area outdoors</li> </ul>	<ul> <li>Community room or centre</li> <li>Hairdressing or beauty room</li> <li>Library</li> </ul>	<ul><li>Village bus</li><li>Workshop</li><li>Other <i>(specify)</i>:</li></ul>
7.2 Does the village have an onsite or attached residential or aged care facility?		
<b>Note:</b> The retirement village owner or manager cannot keep places free for residents. To enter a residential or aged care facility, you must be assessed as eligible through an aged care assessment in accordance with the Commonwealth <i>Aged Care Act 1997</i> .		

#### 8. Services

8.1	Services provided to all village residents (funded from the recurrent service charge paid by residents):	<ul> <li>cleaning and maintenance of communal areas, garden areas and facilities</li> <li>management and administration services</li> <li>payment of council rates</li> <li>payment of water rates</li> <li>payment of power and water charges for communal facilities</li> <li>payment of buildings insurance</li> </ul>	
8.2	Are optional services provided or made available to residents on a user-pays basis?	Yes No If yes, the list of current services and fees is attached.	

#### 9. Entry costs and departure entitlement

9.1	The resident must pay:	• a <b>refundable</b> in-going contribution	
9.2	If the resident must pay a refund	dable in-going contribution:	
	<ul><li>the amount is:</li><li>OR</li></ul>	\$	
	• the range is	\$291,000 to \$356,000	
	It is refunded:	<ul> <li>within six months of permanent departure</li> <li>within 14 days of receipt of the next ingoing contribution</li> <li>other (specify): .</li> </ul>	
9.3	If the resident must pay a <b>refundable</b> in-going contribution, is a fee deducted at permanent departure?	🖂 Yes 🗌 No	
	If yes, the departure fee is based on:	<ul> <li>5% per annum - for a maximum number of 5 years of residence - of:</li> <li>your in-going contribution</li> </ul>	
9.4	These costs must be paid by the resident on permanent departure, or are deducted from the refundable in-going contribution:	<ul> <li>Other costs <i>(specify)</i>:</li> <li>Asset Replenishment Fee \$4,000.</li> </ul>	
9.5	The estimated sale price ranges for all classes of units in the village (on a reinstated or renovated basis) as at <i>1</i> <i>January 2019</i> are:	<ul> <li>2 bedroom unit: \$291,000 to \$336,000</li> <li>3 bedroom unit: \$311,000 to \$356,000</li> </ul>	

#### **10. Ongoing charges**

10.1 The current rates of ongoing charges for new residents:		
Type of unit	Service charge	
Self-contained unit:	<ul> <li>\$206.00 per fortnight from 1 January 2019, adjusted annually on 1 January by CPI</li> </ul>	

#### 11. Financial management of the village

11.1	<ul> <li>The village operating surplus or deficit for the 2017-18 financial year is:</li> </ul>	\$106,696 (net deficit)
11.2	Does the village have a long-term maintenance fund?	🗌 Yes 🖾 No

#### **12. Capital gains or losses**

If the unit is sold, does the resident share in  $\Box$  Yes  $\boxtimes$  No any capital gain or loss on the resale of their unit?

#### 13. Reinstatement or renovation of the unit

Is the resident responsible for reinstatement or renovation of the unit on permanent departure?	☐ Yes ⊠ No
The only contribution to the reinstatement or refurbishment of the unit on departure is the <b>\$4,000 Asset Replenishment Fee</b> .	See Item 9.4 above

#### 14. Insurance

14.1	Is the village owner or manager responsible for arranging any insurance cover for the village?	🛛 Yes 🗌 No
	If yes, the village owner or manager is responsible for these insurance policies:	Industrial Special Risks – Buildings Insurance Public Liability Insurance
14.2	Is the resident responsible for arranging any insurance cover?	🛛 Yes 🗌 No
	If yes, the resident is responsible for these insurance policies:	Home Contents Insurance

#### 15. Security

Does the village have a security system?	🗌 Yes 🖾 No

#### 16. Emergency system

Does the village have an emergency help system?	🗌 Yes 🔀 No
Residents – especially residents living alc	one – are encouraged to obtain a
safety monitoring device and facilities are	e available for a group discounted
price from Safety Link.	

#### **17. Resident restrictions**

17.1	Are residents allowed to keep pets?	☐ Yes ⊠ No
17.2	Are there restrictions on <b>residents'</b> car parking in the village?	🖂 Yes 🗌 No
	If yes, details of parking restrictions are available on request.	No parking on grass areas.

17.3	Are there any restrictions on <b>visitors'</b> car parking in the village?	🖂 Yes 🗌 No
	If yes, details of parking restrictions are available on request.	No parking on grass areas.

#### **18. Accreditation**

Is the village accredited:		
•	under the Lifemark Village Scheme (administered by The British Standards Institution and initiated by the Property Council of Australia)?	🗌 Yes 🖾 No
•	by the Australian Retirement Village Association?	🗌 Yes 🖾 No
•	under the International Retirement Community Accreditation Scheme (administered by Quality Innovation Performance and initiated by Leading Age Services Australia)?	☐ Yes ⊠ No

#### **19. Resident input**

Does the village have a residents committee established under the <i>Retirement Villages</i> <i>Act 1986</i> ?	🛛 Yes 🗌 No
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#### 20. Waiting list

Does the village have a waiting list for entry?	🖂 Yes 🗌 No
<ul><li>If yes,</li><li>what is the fee to join the waiting list?</li></ul>	• Fee of \$2,000
<ul> <li>is the waiting list fee refundable on entry to the village?</li> </ul>	🖂 Yes 🗌 No

#### The following documents are in the possession or control of the owner or manager and can be inspected free of charge within seven days of a request (by law).

- Village site plan
- Plans of any units under construction
- The statutory statements and report presented to the previous annual meeting of the retirement village
- Statements of the balance of any capital works, capital replacement or maintenance fund at the end of the previous three financial years of the retirement village
- Examples of contracts that residents may have to enter into
- Planning permission for any further development of the village
- Village dispute resolution documents

Declaration: The information in this factsheet is correct as at 1 January 2019.